

# Using case study to speak about change : the case of the security sector reform in the democratic republic of Congo

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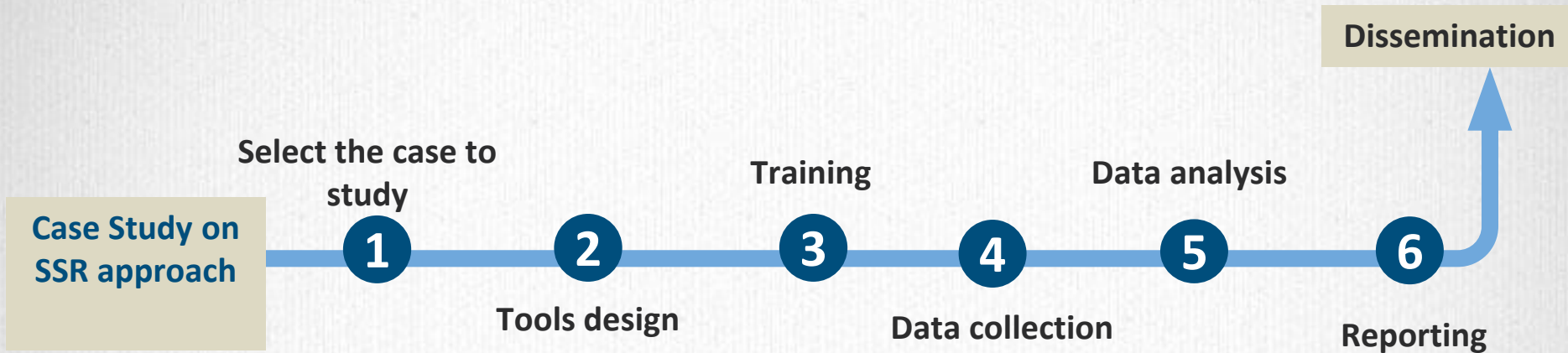
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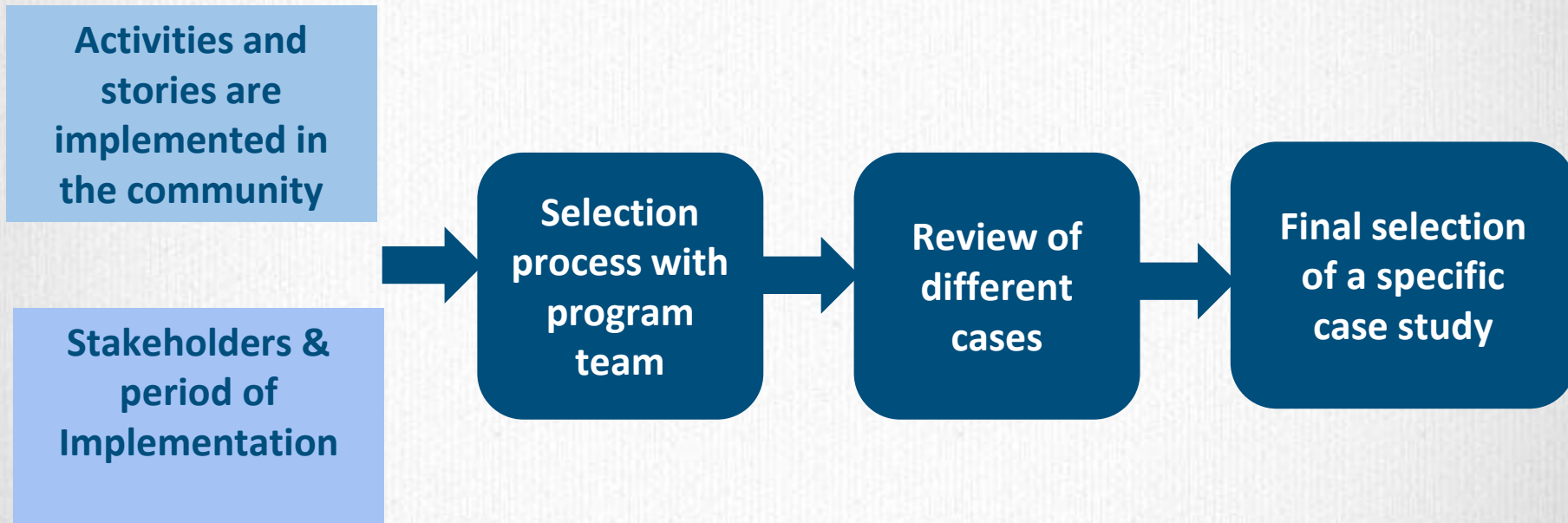
# Implementation of **the case study**



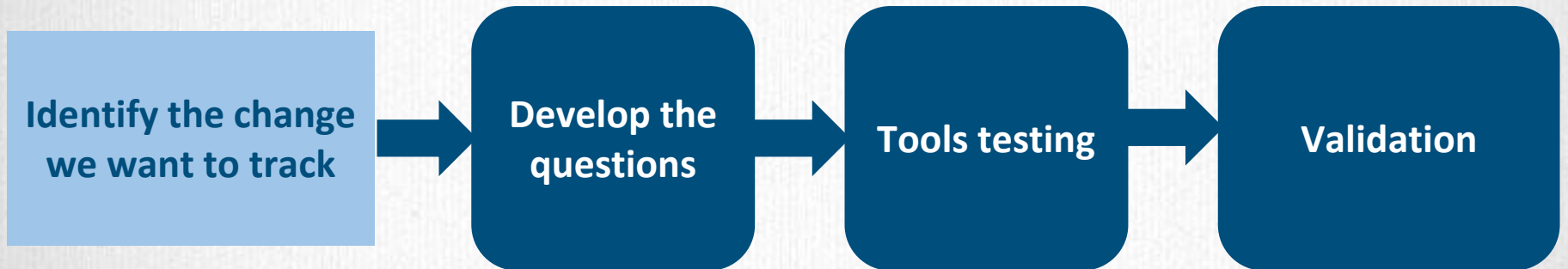
**The case study aims to:**

- **Measure the change that the project brought the area, through the activities already carried out by a project**
- **Draw lessons learned and formulate recommendations on SSR approach**

# 1 **Select a specific case to study**



## 2 Tools design



## 2 Training

### Ethics

Common  
Ground  
Approach  
(CGA)

Conflict  
Sensitivity

### Data collection

FGD

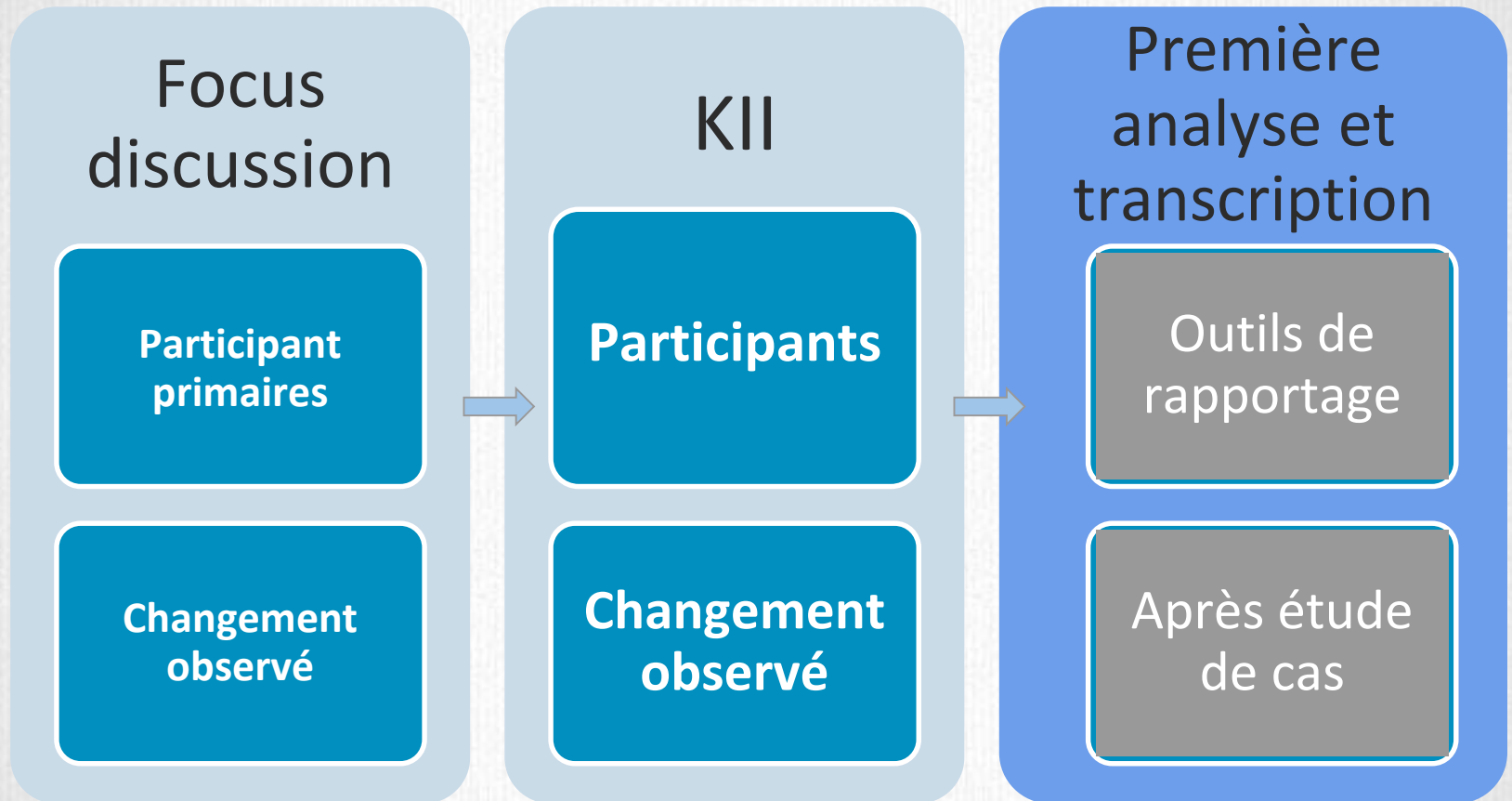
KII

### Skills

Critical and  
Attentive  
Listening

Notes taking

### 3 Data Collection



# 4 Data analysis

## Data cleaning

Specific objectives point by point  
Zone

- Existing Facilitation Groups (CBD Civil Society)
- Direct positive observation & Actors observed
- Endogenous and exogenous influences of activities
- Social Risks in the community



## Data analysis

The data analysis will be based on questions:

Are there observed changes ?  
If yes, what is the basis of his changes? Are they different at all participants?  
If different, point has improved?

Effectiveness of the approach

- Weaknesses and strengths
- Will they be sustainable?



## Risk identification

Meeting between DME Team & Program to :

- Identify changes in the SSR
- Find new Implementation strategies if needed,
- Identify the risk associated with implementation
- Follow the direct recommendation of the parties
- Find mitigating measures for identified risks

# 5 Reporting

## Reporting:

- **Change observed during and after activities**
- **Direct and indirect actors during unfolding**
- **Positive initiatives by the community to perpetuate change**
- **Capitalize recommendations on the SSR approach**
- **Program decision with consideration of risk and mitigation measure**

## 6 Dissemination

### Report of the case study

To the program team  
To implementing partners  
At the local support committee

#### Added value

Availability of the new Approach to implementation  
Identification of risk mitigation strategy and not to harm, the recommendations  
Identification of people (leaders) in support of the implementation

### Discussion of the results with:

Department of M&E and program  
Implementing partner  
Local MO support committees  
To the units of the security forces

#### Added value

Implementing us new strategy to minimize risk and do no harm  
Identify sources that can help resolve errors in the MO  
Follow the recommendations



# Strengths

Direct observation of change

Direct local participants

Gradual capture of change  
evolution (stakeholder)

Orient project activities versus  
reduce the degree of nuisance

redevability

Focus on the activity that brings  
more change



# Weaknesses

Areas too large for collection

Does not incorporate a quantitative approach

All activity participants are not consulted

Specific period of the study

Not regular

Recommendation not yet taken into account by the parties

# Lessons learned

## Méthodology

Indicator of success  
by local  
participation of  
direct participants

builds confidence and  
sustainability of local  
initiatives

## Tools

participatory design of  
tools, involving program  
and partners

training involving  
translation into the local  
language

## Collection and analysis

need for direct involvement  
of community members,  
necessary specificity of  
areas in the analysis

Vertical & horizontal, FGD  
and KII coupling with  
information from other  
community members  
indirectly

# Applicability

## Point of reflection

- ❖ How can case-by-case results be facilitated in an at-risk environment and can result in outcome-oriented guidance / improvement directed towards participants and donors
- ❖ Are there opportunities for the case study to become a learning and engagement process managed by the local community?
- ❖ Is there anything that needs to change for this to happen?
- ❖ What are the associated risks?



**Thank you for your attention!**

**For more information**

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